

ANDREW O. ISAR



Via Electronic Mail and Overnight Delivery

April 13, 2018

Mr. Gary Widerburg
Commission Secretary
Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 E. 300 South
Salt Lake City, Utah 84111

RE: Preferred Long Distance, Inc. dba Telplex Communications dba Telplex, Tariff
Advice Letter No. 20

Dear Mr. Widerburg:

Preferred Long Distance, Inc. ("Telplex") submits to the Utah Public Service Commission an original and two (2) copies and an electronic copy of amended Title Page and Pages 6, 36, 83, 84, to 86, 86.2, and 87 to Telplex's Utah Price List No. 1 for incorporation into the Company's Price List.

With this submission Telplex increases the local line recurring charge, rates for certain custom calling features and directory listing services reflecting underlying carrier rate increases, and removes fee and surcharge references. The Company's toll free customer service number is also updated. Newly amended Title and other tariff pages reflect the Company's assumed name.

Please acknowledge receipt of this filing by date-stamping and returning the additional copy of this transmittal letter in the self-addressed, postage-paid envelope provided for this purpose. Thank you for your attention to this matter. Questions concerning this filing may be directed to the undersigned,

Sincerely,

MILLER ISAR, INC.

/s/ Andrew O. Isar
Andrew O. Isar

Regulatory Consultants to
Preferred Long Distance, Inc. dba Telplex Communications dba Telplex

Enclosure

Price List Applicable To
COMPETITIVE
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

Within the State of

UTAH

Provided by:

Preferred Long Distance, Inc.
dba Telplex Communications dba Telplex
16830 Ventura Blvd., Ste 350
Encino, CA 91436

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This price list ("Price List") contains the descriptions, regulations, and rates applicable to the provision of local exchange and interexchange telecommunications services provided by Preferred Long Distance, Inc., dba Telplex Communications dba Telplex with principal offices at 16830 Ventura Blvd., Ste 350, Encino, CA 91436, for Services furnished within the State of Utah. This Price List is on file with Utah Public Service Commission ("Commission"), and copies may be inspected, during normal business hours, at the Company's principal offices.

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Issued: April 16, 2018
Issued By:

Jerome Nussbaum, President
16830 Ventura Blvd., Suite 350
Encino, CA 91436

Effective: April 23, 2018

CHECK PAGE

Pages of this Price List are effective as of the date shown at the bottom of the respective Page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date on the bottom of this Page.

Page No.	Page Version	Page No.	Page Version	Page No.	Page Version
Title	First*	31	Original	63	Original
2	Original	32	Original	64	Original
3	Original	33	Original	65	Original
4	Third	34	Original	66	Original
5	Original	35	Original	67	Original
6	Fourteenth*	36	First*	68	Original
7	Original	37	Original	69	Original
8	Original	38	Original	70	Original
9	Original	39	Original	71	Original
10	Original	40	Original	72	Original
11	Original	41	Original	73	Original
12	Original	42	Original	74	Original
13	Original	43	Original	75	Original
14	Original	44	Original	76	Original
15	Original	45	Original	77	Original
16	Original	46	Original	78	Original
17	Original	47	Original	79	Original
18	Original	48	Original	80	Original
19	Original	49	Original	81	Original
20	Original	50	Original	82	First
21	Original	51	Original	83	Fifth*
22	Original	52	Original	84	Sixth*
23	Original	53	Original	85	Sixth*
24	Original	54	Original	86	Seventh*
25	Original	55	Original	86.1	Second
26	Original	56	Original	86.2	First*
27	Original	57	Original	87	Second*
28	Original	58	Original	88	Original
29	Original	59	Original	89	Original
30	Original	60	Original	90	Original
		61	Original	91	Original
		62	Original		

* Indicates Page included in this filing

Issued: April 16, 2018
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SECTION 2 – REGULATIONS, Continued

2.5 PAYMENT ARRANGEMENTS, Continued

2.5.3 Disputed Bills

Customer inquiries or complaints regarding Service or accounting may be made in writing or by telephone to the Company at:

Preferred Long Distance, Inc.
16830 Ventura Blvd., Ste 350
Encino, CA 91436

Telephone: 888.479.2770 (T)

Any objection to billed charges should be reported promptly to the Company. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

Utah Public Service Commission
160 East 300 South
Salt Lake City, UT 84145

Telephone number: 801-530-6652
Toll Free: 800-874-0904

2.5.4 Advance Payments

The Company will not collect advance payments.

SECTION 4 – RATES

4.1 LOCAL EXCHANGE SERVICE

	Monthly	Non-recurring
4.1.1 One Time Fees		
Installation Fee for first new line		\$49.99
Installation Fee per each new feature		\$7.99
4.1.2 Local Line		
Monthly Recurring Fee		
With consolidated long distance billing		\$32.00 (I)
Without consolidated long distance billing		\$32.00 (I)
4.1.3 Payment (Accounting Fees)		
Check by Phone		\$1.00
Return Check Fee		\$15.00
Late Fee per each overdue payment, per month		1.5%
Reactivate Suspended Service, per billing telephone number		\$49.99
Reinstate from Disconnected Service, per line		\$49.99
4.1.4 Premise Visit		
<p>Premise visit charges apply when a visit to the Customer's premise by a Company technician identifies a problem as either 1) no trouble found according to line testing performed at demarcation point, or 2) trouble found attributable to Customer provided equipment (CPE), or for new installations. Premise visit charges will not apply to customers subscribing to an Inside Wire Maintenance Plan.</p> <p>The time period for which the Premise Visit charge is applied will commence at Company personnel's arrival at the Customer's premise and end when work is completed.</p> <p><u>Charge Per Visit</u></p>		
First two hours, or any portion thereof		\$199.00
Each additional 15 minutes, or any portion thereof		\$20.00

SECTION 4 – RATES, Continued

4.2 SERVICE FEATURES

	Per Use	Per Month
Additional Message Capacity, Residence and Business		
50 Additional Message Capacity		\$5.95
100 Additional Message Capacity		\$10.95
Anonymous Call Rejection		No Charge
Billed Number Screening/Toll Restriction		No Charge
Business Complete-A-Call		No Charge
Business Voice Messaging Service Choice		\$18.95
Call Curfew		\$5.95
Call Forwarding Busy Line/Alternate Answer		\$7.50 (I)
Call Forwarding Busy Line/Don't Answer Expanded		\$7.50
Call Forwarding Busy Line/Don't Answer IntraOffice		\$7.50
Call Forwarding Customer Programmable		\$7.50
Call Forwarding Don't Answer/Alternate Answer		\$7.50
Call Forwarding Variable		\$7.50
Call Hold		\$7.50
Call Park		\$7.50
Call Pickup		\$7.50 (I)
Call Queueing		\$19.95
Call Rejection		\$7.50 (I)
Call Routing- Business only		\$9.95
Call Routing To Number- Business only		\$12.00
Call Trace		\$7.50 (I)
Call Trace Blocking		No Charge
Call Transfer		\$7.50 (I)
Call Waiting		\$7.50
Call Waiting ID		\$7.50
Caller ID		\$7.50
Caller ID Blocking		\$7.50 (I)
Caller ID with Privacy+ SM		\$10.95
Carrier Access Code Blocking		No Charge
Complete-A-Call, per use		\$1.50
Continuous Redial, per use		\$0.50
Continuous Redial Blocking		No Charge
Custom Number Services		\$300.00
CustomNet®		No Charge
Custom Ringing Service		\$7.50 (I)
Dial Call Waiting/Distinctive Alert		\$7.50
Dial Lock®		\$7.50 (I)

SECTION 4 – RATES, Continued

4.2 SERVICE FEATURES, continued

	Per Use	Per Month	
Directed Call Pickup		\$7.50	(I)
Do Not Disturb		\$7.50	(I)
Easy Access		\$2.95	
Extension Mailbox- Residence & Business		\$6.95	
I-Called SM Pay Per Use		\$1.95	
I-Called SM Originating Blocking		No Charge	
I-Called SM Terminating Blocking		No Charge	
International Blocking		No Charge	
Intracall®/Home Intercom		\$7.50	(I)
Last Call Return, per use		\$0.65	
Last Call Return Blocking		No Charge	
Listen Only Mailbox- Business only		\$19.95	
Long Distance Alert		\$7.50	(I)
Long Distance Restriction		No Charge	
Mailbox Only- Residence only		\$7.95	
Message Notification- Residence and Business		\$5.95	
Message Waiting Indication-Business		No Charge	
Message Waiting Indication-Residence		No Charge	
Multi-Line Hunting		\$7.50	(I)
No Solicitation®		\$7.95	
One Number Service		\$4.95	
Pay Per Call Restriction		No Charge	
Remote Access Forwarding (Call Following)		\$6.95	
Route to Other Number- Business only		\$12.00	
Remote Call Forward (Market Expansion Line)		\$16.00	
Scheduled Forwarding		\$7.50	
Scheduled Greetings- Business only		\$7.50	(I)
Security Screen SM		\$7.50	
Selective Call Forwarding		\$7.50	
Selective Call Waiting		\$7.50	
Series Hunting		\$7.50	
Speed Calling		\$7.50	
Talking Call Waiting		\$7.50	
Three Way Calling		\$7.50	
Three Way Calling Blocking		No Charge	(I)
Transfer Mailbox- Residence and Business		No Charge	

SECTION 4 – RATES, Continued

4.3. OTHER SERVICES

4.3.1. Calling Cards Charge

Per minute of use	\$0.27
Per call connection	\$0.65

4.3.2. Wire Maintenance

Per line	Monthly \$4.75
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4.4 DIRECTORY SERVICES AND LISTINGS

	Per Use	Monthly	
Directory Assistance, per call	\$1.85		
Directory Listing		\$7.50	(I)
Non-listed Number		\$7.50	
Additional Directory Listing		\$7.50	(I)

4.5. LOCAL AND LONG DISTANCE TOLL FREE SERVICE

Per Toll Free Number, Monthly	\$2.00
In State Originating, Per Minute	\$0.089

4.6. LOCAL AND LONG DISTANCE OPERATOR SERVICES

Calling Card Mechanized	\$0.27 & \$0.65 access fee
Calling Card, Operator Assisted	\$0.00
Operator Assisted, Station-to-Station	\$2.50
Operator Assisted, Person-to-Person	\$5.45
Usage, per minute - where applicable	\$0.079

SECTION 4 – RATES AND CHARGES

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SECTION 5 – SERVICE PACKAGES

5.1. LOCAL SERVICE PACKAGE

Local Service Package includes unlimited local calling and either 1) 3 features chosen from the Company's calling features offered in Section 3.4 of this Tariff that are offered at a monthly recurring charge of \$3.50* in Section 4 of this Tariff; or 2) Voice Mail. The monthly rate does not include: Directory Listing charges, Wire Maintenance Plan charges, federal, state and local taxes, Universal Service Fund, USF Carrier Cost Recovery fees, and any other mandated regulatory fees and surcharges.

Monthly rate	\$31.99	(I)
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